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	Foreword	

FOREWORD

This Sample Quality Manual provides guidance for quality management and models for quality assurance. Because needs of organizations vary, it is not the purpose of this Sample Quality Manual to enforce uniformity of quality systems. The design and implementation of a quality management system necessarily is influenced by the particular organisation's objectives, products, processes and individual practices.

The selection of appropriate elements and the extent to which these elements are adopted and applied by an organization depends upon several factors such as market being served, nature of product, production processes, clientele, and customer needs.

References in this Sample Quality Manual to a 'product' should be interpreted also as applicable to the generic product categories of service (such as model tests, calculations, etc.), hardware, software or process materials.

Prepared, verified and approved
Quality Systems Group of the 23rd ITTC
Date: 09/2002